

AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas DC Providers
Date: September 15, 2026
Subject: Maintaining Accurate Electronic Funds Transfer (EFT) Payment Information

Dear Provider:

AmeriHealth Caritas District of Columbia (DC) would like to remind providers of the process for establishing and updating Electronic Funds Transfer (EFT) payment information to help ensure timely and accurate reimbursement.

To receive claim payments via EFT, or to update existing banking information, providers must complete the request directly through our EFT vendor, **ECHO Health**.

EFT Enrollment or Updates

To enroll or make any updates to existing information, please take the following steps:

1. Access the ECHO Health enrollment portal at <https://www.providerpayments.com/login>.
2. Submit new banking information or update existing EFT details.
3. Ensure all required documentation is completed and submitted through the ECHO Health portal.
4. Retain confirmation documentation for your records.

Providers can contact the ECHO Health Enrollment team at **1-888-834-3511** for assistance with EFT enrollment, updates, or payment-related questions.

Important Reminder

To avoid payment delays or the issuance of paper checks, providers are encouraged to promptly update EFT information whenever there are changes to:

- Bank account information.
- Financial institution changes.
- Tax identification information associated with payment accounts.
- Ownership or organizational changes impacting payment processing.

Failure to maintain accurate EFT information may result in payment delays until updated information is

received and validated.

Thank you for your attention to this matter. If you have questions regarding this communication, please contact your Provider Account Executive or Provider Services at **202-408-2237**.

Sincerely,

AmeriHealth Caritas District of Columbia