

To: AmeriHealth Caritas DC Providers

Date: December 19, 2025

Subject: Upcoming Expansion of Evolent Services for Healthy DC Plan Providers

Dear Provider,

AmeriHealth Caritas District of Columbia (DC) is writing to inform you of an upcoming expansion of our collaboration with **Evolent** that will apply to enrollees in the **Healthy DC Plan**.

Effective **March 1, 2026**, Evolent will begin managing advanced imaging authorizations for Healthy DC Plan enrollees.

## **What This Means for Providers**

- Providers who currently submit prior authorization requests for services through Evolent's RadMD® portal will continue to use the same system for Healthy DC Plan enrollees.
- Prior authorization requirements and clinical criteria remain unchanged at this time.
- Providers who already work with Evolent should expect a familiar process and workflow.
- Providers who are not currently registered with RadMD® can sign up by visiting evolent.com/provider-portal, select Log in under RadMD® and click on "New User".

Starting **March 1, 2026**, providers should contact Evolent to obtain prior authorization for services scheduled on or after that date using the following channels:

- Evolent provider portal at evolent.com/provider-portal, select Log in under RadMD®.
- Evolent Call Center: 1.877.517.9177, Monday Friday from 7:00 am to 7:00 pm CST

More detailed guidance confirming services included will be shared closer to March 1. Providers can also log in to RadMD and review the Evolent Utilization Review Matrix in the AmeriHealth Caritas DC section of the Provider Resources page to identify which services Evolent supports.

If you have questions in the meantime, please contact your Provider Account Executive or call Provider Services at 202-408-2237.

Thank you for your continued support and commitment to the care of our enrollees.

Sincerely,

AmeriHealth Caritas District of Columbia