



Care When You Need It

24 HOURS A DAY, 7 DAYS A WEEK

24/7 NURSE CALL LINE
CALL: 1-877-759-6279

24/7 TELEMEDICINE ACCESS
CALL: 1-855-879-4332
VISIT: www.relymd.com

HOME VISITS FOR CARE
7:00 a.m. – 9:00 p.m., seven days a week
CALL: 844-228-0154
VISIT: www.dispatchhealth.com

24/7 RIDES TO HEALTH CENTERS
CALL: 1-800-315-3485

Urgent care is an option for getting medical care quickly when it's not an emergency.
If you are having a life-threatening emergency, call 911 or go to the nearest emergency room.

Stay home. Feel better.

Enrollees can receive urgent medical care at home with AmeriHealth Caritas DC provider DispatchHealth.



dispatchhealth®

How DispatchHealth Works

1 Book an appointment.

DispatchHealth is available seven days a week, including holidays, from 7:00 a.m. – 9:00 p.m. To schedule an appointment, call **844-228-0154** or book online at **www.dispatchhealth.com**. A representative will ask about your symptoms and give you a time frame for arrival, typically within three hours.

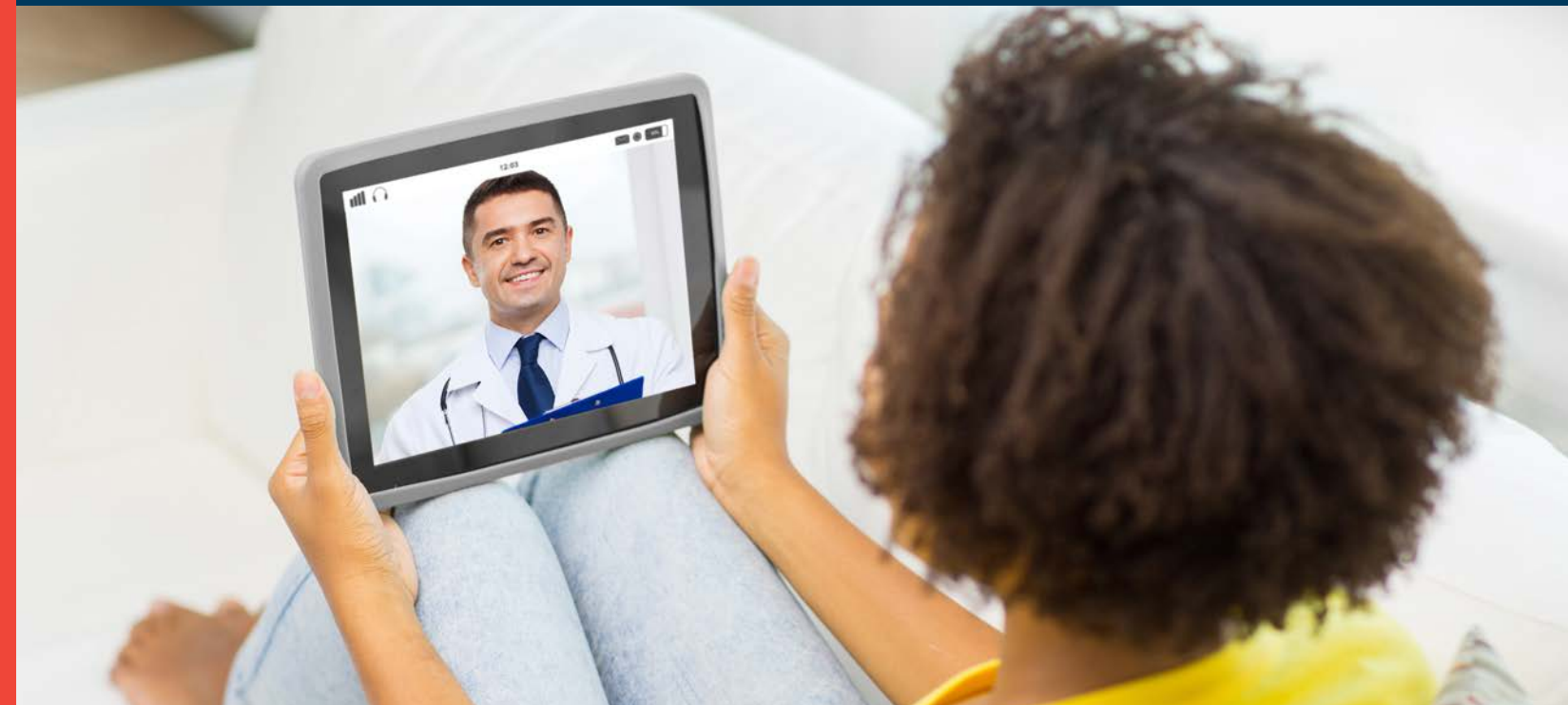
2 Receive expert medical care at home.

Your DispatchHealth care team will arrive at your home with everything needed to treat your illness or injury.

3 Relax and recover.

DispatchHealth will call in any prescriptions you need, update your primary care provider, and handle billing. You can focus on rest and healing where you're most comfortable — at home.

DispatchHealth is an option for getting urgent care when it's not an emergency, and your primary care provider is not available.



Get Medical Care WHEREVER YOU ARE

RelyMD is an AmeriHealth Caritas DC provider that offers access to healthcare professionals for urgent care, by phone or video chat. This service is available 24 hours a day, seven days a week.

Please visit www.relymd.com for details.

Enrollees can access RelyMD three ways:

1. Use your RelyMD app on your mobile device.*
2. Call RelyMD at 855-879-4332.
3. Visit www.relymd.com.

**Message and data rates may apply based on any agreements enrollees have with their network service provider.*

A provider will review the medical history you provide and contact you within minutes. The current average callback wait time is around 60 minutes or less.

Common Conditions Treated by RelyMD

- Allergies
- Bronchitis
- Constipation
- Cold/Flu
- Diarrhea
- Ear infection
- Fever
- Joint aches and pains
- Sore throat
- Skin inflammations



The health centers in this brochure can provide the care you need within 24 hours when it is **NOT AN EMERGENCY**.

Some medical needs include:



A SPRAIN OR STRAIN



A CUT OR SCRAPE



A SORE THROAT



A COUGH OR COLD



THROWING UP



LICE, SCABIES,
OR RINGWORM



AN EARACHE



A MINOR BURN



A MILD FEVER



A MILD HEADACHE



DIARRHEA



DIAPER RASH



PRESCRIPTION
MEDICATION REFILLS



A MILD ALLERGIC
REACTION



AN INSECT OR
ANIMAL BITE



These health centers offer same-day care **without an appointment**.

Call the Rapid Response Outreach Team at 1-877-759-6224 for help finding the health center closest to you or arranging a ride.

WARD 1

MedStar Health Urgent Care
Adams Morgan

1805 Columbia Road NW
Washington, DC 20009

Phone: 202-797-4960

Save time in the waiting room
with online check-in.

HOURS:

Everyday

8:00 a.m. – 8:00 p.m.

<https://www.medstarhealth.org/mhs/urgent-care/adams-morgan/>

WARD 2

GW Medical Faculty
Associates Immediate
and Primary Care
McPherson Square

1101 15th Street NW
Washington, DC 20005

Phone: 202-798-0100

HOURS:

Monday – Friday

7:00 a.m. – 7:00 p.m.

Saturday

8:00 a.m. – 4:00 p.m.

Sunday

Closed

<https://gwdocs.com/locations/immediate-primary-care-mcpherson-square>

WARD 3

**GW Medical Faculty
Associates Immediate and
Primary Care
Cleveland Park**

2902 Porter Street NW
Washington, DC 20008
Phone: 202-525-5287
HOURS:
Monday – Friday
8:00 a.m. – 8:00 p.m.
Saturday – Sunday
8:00 a.m. – 6:00 p.m.
[https://gwdocs.com/
locations/immediate-
primary-care-cleveland-park](https://gwdocs.com/locations/immediate-primary-care-cleveland-park)

WARD 4

**District Urgent Care
Petworth**

4903 Georgia Ave NW
Washington, DC 20011
Phone: 202-723-0393
HOURS:
Monday – Saturday
9:00 a.m. – 6:00 p.m.
Sunday
Closed
[https://www.
districturgentcare.com/](https://www.districturgentcare.com/)

WARD 5

**GW Medical Faculty
Associates Immediate and
Primary Care
Rhode Island Avenue**

2350 Washington Place NE
Suite 110N
Washington, DC 20018
Phone: 202-544-7580
HOURS:
Monday – Friday
8:00 a.m. – 8:00 p.m.
Saturday – Sunday
8:00 a.m. – 6:00 p.m.
[https://www.gwdocs.
com/locations/immediate-
primary-care-rhode-island-
ave-/](https://www.gwdocs.com/locations/immediate-primary-care-rhode-island-ave/)

WARD 6

**MedStar Health Urgent Care
Capitol Hill**

228 7th Street SE
Washington, DC 20003
Phone: 202-698-0795
HOURS:
Everyday
8:00 a.m. – 8:00 p.m.
[https://www.medstarhealth.
org/mhs/urgent-care/
capitol-hill/](https://www.medstarhealth.org/mhs/urgent-care/capitol-hill/)

WARD 7

MBI Urgent Care

5140 Nannie Helen
Burroughs Ave NE
Washington, DC 20019
Phone: 202-984-7310
HOURS:
Everyday
24 hours a day, 7 days a week
[https://mbiucdc.com/index.
html](https://mbiucdc.com/index.html)



These health centers see **existing
patients** for urgent medical needs.

Please call to schedule an appointment.

FOR C3 CARE PATIENTS

WARD 6

**C3 Cares Greenleaf
Primary Care**

1200 Delaware Avenue SW,
Unit #3
Washington, DC 20024
Phone: 202-888-6440
HOURS:
Monday
9:00 a.m. – 5:00 p.m.
Wednesday
9:00 a.m. – 5:00 p.m.
www.C3cares.com

WARD 7

C3 Cares Benning Terrace

641 46th Street SE, Unit #12
Washington, DC 20019
Phone: 202-888-6440
HOURS:
Friday
9:00 a.m. – 5:00 p.m.
www.C3cares.com

WARD 8

C3 Cares Highland Dwelling

676 Atlantic Street SE
Office #1
Washington, DC 20020
Phone: 202-888-6440
HOURS:
Tuesday
9:00 a.m. – 5:00 p.m.
www.C3cares.com



FOR CHILDREN'S PATIENTS

WARD 5

Children's Health Center Adolescent Health Center

111 Michigan Avenue NW
Washington, DC 20010
Phone: 202-476-5464

HOURS:
Monday – Saturday
8:00 a.m. – 4:00 p.m.
Sunday
Closed
<https://childrensnational.org/primary-care/hospital-campus-adolescent>

Children's Health Center Hospital

111 Michigan Avenue NW
Washington, DC 20010
Phone: 202-476-2123

HOURS:
Monday – Saturday
8:00 a.m. – 4:00 p.m.
Sunday
Closed
<https://childrensnational.org/primary-care/hospital-campus>

WARD 8

Children's Health Center THEARC

1901 Mississippi Avenue SE
Washington, DC 20020
Phone: 202-436-3060

HOURS:
Monday – Saturday
8:00 a.m. – 4:00 p.m.
Sunday
Closed
<https://childrensnational.org/primary-care/thearc>

Children's Health Center Anacostia

2101 Martin Luther King, Jr.
Avenue SE
Washington, DC 20020
Phone: 202-476-6900

HOURS:
Monday – Saturday
8:00 a.m. – 4:00 p.m.
Sunday
Closed
<https://childrensnational.org/primary-care/anacostia>

FOR COMMUNITY OF HOPE PATIENTS

WARD 5

Community of Hope Family Health and Birth Center

2120 Bladensburg Road NE
Washington, DC 20018
Phone: 202-540-9857

HOURS:
Monday
8:30 a.m. – 5:00 p.m.
Tuesday
8:30 a.m. – 7:30 p.m.
Wednesday – Friday
8:30 a.m. – 5:00 p.m.
Saturday
9:00 a.m. – 3:30 p.m.
Sunday
Closed
<https://www.communityofhopedc.org/healthcare/family-health-and-birth-center>

WARD 8

Community of Hope Conway Health and Resource Center

4 Atlantic Street SW
Washington, DC 20032
Phone: 202-540-9857

HOURS:
Monday – Wednesday
8:30 a.m. – 5:00 p.m.
Thursday
8:30 a.m. – 7:00 p.m.
Friday
8:30 a.m. – 5:00 p.m.
Saturday
9:00 a.m. – 3:30 p.m.
Sunday
Closed
<https://www.communityofhopedc.org/healthcare/conway-health-and-resource-center>

FOR MARY’S
CENTER PATIENTS

WARD 1

Mary’s Center
Ontario Road

2333 Ontario Road NW
Washington, DC 20009
Phone: 202-483-8196

This location is offers
appointments by telephone or
video only. In-person visits are
held at the Petworth (Georgia
Avenue) location.
HOURS:
Monday – Friday
9:00 a.m. – 5:00 p.m.
Saturday – Sunday
Closed

<https://www.maryscenter.org/contact-and-locations/adams-morgan-dc>

WARD 4

Mary’s Center
Georgia Avenue

3912 Georgia Avenue NW
Washington, DC 20011
Phone: 202-483-8196

HOURS:
Monday – Friday
9:00 a.m. – 5:00 p.m.
Saturday – Sunday
Closed

<https://www.maryscenter.org/contact-and-locations/petworth-dc/>

FOR UNITY HEALTH
CARE PATIENTS

WARD 1

Unity Health Care
Upper Cardozo

3020 14th Street NW
Washington, DC 20009
Phone: 202-469-4699

Interpretation services
available: Spanish and
Amharic
WALK-IN HOURS:
Monday – Friday
8:00 a.m. – 9:00 p.m.
Saturday
8:00 a.m. – 2:00 p.m.
Sunday
Closed

<https://www.unityhealthcare.org/>

WARD 5

Unity Health Care
Brentwood

1251-B Saratoga Avenue NE
Washington, DC 20018
Phone: 202-469-4699

WALK-IN HOURS:
Monday – Friday
8:00 a.m. – 9:00 p.m.
Saturday
8:00 p.m. – 2:00 p.m.
Sunday
Closed

<https://www.unityhealthcare.org/>

WARD 7

Unity Health Care
Minnesota Avenue
Health Center

3946 Minnesota Avenue NE
Washington, DC 20019
Phone: 202-469-4699

Interpretation services
available: Spanish
WALK-IN HOURS:
Monday – Friday
8:00 a.m. – 9:00 p.m.
Saturday
8:00 a.m. – 2:00 p.m.
Sunday
Closed

<https://www.unityhealthcare.org/>



24/7 Nurse Call Line

Talk to a medical professional when you can’t get in touch with
your primary care provider (PCP) at 1-877-759-6279
(TTY 202-216-9885 or 1-800-570-1190).

AmeriHealth Caritas District of Columbia complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). AmeriHealth Caritas District of Columbia does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

English

If you do not speak and/or read English, please call **1-800-408-7511 (TTY 1-800-570-1190)**, available 24 hours a day, seven days a week. A representative will assist you.

Español

Si no habla y/o lee inglés, llame al **1-800-408-7511 (TTY 1-800-570-1190)**, línea disponible las 24 horas del día, los siete días de la semana. Un representante le ayudará.

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Tiếng Việt

Nếu quý vị không nói và/hoặc đọc Tiếng Anh, vui lòng gọi **1-800-408-7511 (TTY 1-800-570-1190)**, 24 giờ một ngày, bảy ngày một tuần. Sẽ có người đại diện hỗ trợ quý vị.

繁體中文

如果您不會講或讀英文，請致電 **1-800-408-7511 (TTY 1-800-570-1190)**，此電話每天 24 小時，每週 7 天開通。您將得到一位服務代表的協助。

한국어

영어를 말하거나 읽지 못하는 경우, 365일 24시간 이용 가능한 **1-800-408-7511 (TTY 1-800-570-1190)**번으로 전화하십시오. 직원이 도와드릴 것입니다.

Français:

Si vous ne parlez, ni ne lisez anglais, veuillez appeler au numéro **1-800-408-7511 (TTY 1-800-570-1190)**, disponible 24 heures sur 24, 7 jours sur 7. Un représentant pourra vous aider.

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www.amerihealthcaritasdc.com