

## Summary of Coverage: What this Plan Covers and What You Pay for Covered Services

The Summary of Coverage (SC) document shows you a summary of health care services covered by this [plan](#).



**IMPORTANT INFORMATION ON NON-COVERED BENEFITS:** This benefits package must comply with the Affordable Care Act's [essential health](#) benefits and benefits required under D.C. law. These benefits are different from Medicaid. Examples of services covered under Medicaid that are not covered by this plan: adult dental, adult vision, and non-emergency transportation to medical services (including bus, subway, and taxi vouchers, wheelchair vans, and ambulance).



**IMPORTANT INFORMATION ON PREGNANCY:** If you become pregnant, federal law does not allow this plan to continue to cover you. You will be covered by DC Medicaid for your pregnancy and all your health care needs. Please call Healthy DC Plan at **833-432-7526** so you can get enrolled in DC Medicaid.

For more information about your coverage, or to get a copy of the complete terms of coverage see [www.amerihealthcaritasdc.com](http://www.amerihealthcaritasdc.com) or call **1-844-214-2470 (TTY 711)**. For general definitions of common terms, such as copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at [www.healthcare.gov/sbc-glossary](http://www.healthcare.gov/sbc-glossary).

Important Questions	Answers	Why This Matters:
What is the <a href="#">deductible</a> ?	\$0	The <a href="#">deductible</a> is the amount you owe for covered health care services before your <a href="#">plan</a> begins to pay. Since this <a href="#">plan</a> has a \$0 deductible, you do not owe anything before your plan begins to pay.
Does this plan cover services from out of network providers?	No. Visit <a href="http://www.amerihealthcaritasdc.com">www.amerihealthcaritasdc.com</a> or call 1-844-214-2470 (TTY 711) for a list of network providers.	This <a href="#">plan</a> uses a <a href="#">provider network</a> . If you use a provider outside this plan's network, you will pay full cost of services. Check with your provider before you get services.

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What You Will Pay				Limitations, Exceptions, & Other Important Information
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <a href="#">provider's</a> office or clinic	Primary care visit to treat an injury or illness	\$0 / visit	Not Covered	None
	Specialist visit	\$0 / visit	Not Covered	None
	<a href="#">Preventive care/screening/immunization</a>	\$0	Not Covered	None
If you have a test	<a href="#">Diagnostic test</a> (x-ray, blood work)	X-ray: \$0 / visit; Lab: \$0 / visit	Not Covered	None
	Imaging (CT/PET scans, MRIs)	\$0 / test	Not Covered	Prior authorization required.
If you need drugs to treat your illness or condition More information about <a href="#">prescription drug coverage</a> is available at <a href="http://www.amerihealthcaritasdc.com">www.amerihealthcaritasdc.com</a>	Most Generic drugs (Tier 1)	Retail: \$0; Mail Order: \$0	Not Covered	Up to 30-day supply (retail); up to 90-day supply (mail order). Subject to <a href="#">formulary</a> guidelines.
	Most Preferred brand drugs (Tier 2)	Retail: \$0; Mail Order: \$0	Not Covered	Up to 30-day supply (retail); up to 90-day supply (mail order). Subject to <a href="#">formulary</a> guidelines.
	Non-preferred drugs (Tier 3)	Retail: \$0; Mail Order: \$0	Not Covered	Up to 30-day supply (retail); up to 90-day supply (mail order). Subject to <a href="#">formulary</a> guidelines.
	<a href="#">Specialty drugs</a> (Tier 4 and Tier 5)	Retail: \$0; Mail Order: \$0	Not Covered	Up to 30-day supply. Subject to <a href="#">formulary</a> guidelines.

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Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$0	Not Covered	Prior authorization required.
	Physician/surgeon fees	\$0	Not Covered	Prior authorization required.
If you need immediate medical attention	<a href="#">Emergency room care</a>	\$0	\$0	Limited to Emergency Services.
	<a href="#">Emergency medical transportation</a>	\$0	\$0	Non-emergency transportation is not covered by this plan. You will be responsible for paying for non-emergency transportation.
	<a href="#">Urgent care</a>	\$0	Not Covered	Limited to unexpected, urgently required services. If traveling outside of the DC service area, urgent care is not covered.
If you have a hospital stay	Facility fee (e.g., hospital room)	\$0	Not Covered	Prior authorization required except emergency admissions and services.
	Physician/surgeon fees	\$0	Not Covered	Prior authorization required except emergency admissions and services.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$0 / individual visit; \$0 / group visit	Not Covered	Covered services for behavioral health are different than Medicaid. For example, Behavioral Health Community and Case Management Services covered under Medicaid are not covered by this plan. Check your plan information.
	Inpatient services	\$0 / day	Not Covered	Prior authorization required except emergency admissions and services.

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Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you are pregnant	Office visits	\$0	Not Covered	If you are pregnant, federal law does not allow Healthy DC Plan to cover you. You can enroll in DC Medicaid. You must immediately let Healthy DC know so you can be enrolled in DC Medicaid. Either log into your account at <a href="https://www.dchealthlink.com">https://www.dchealthlink.com</a> or call Healthy DC Plan at 833-432-7526 or let AmeriHealth Caritas DC know to help get your pregnancy covered.
	Childbirth/delivery professional services	\$0	Not Covered	
	Childbirth/delivery professional services	\$0	Not Covered	
If you need help recovering or have other special health needs	<a href="#">Home health care</a>	\$0 / visit	Not Covered	Prior authorization required; limited to 90 visits/episode of care
	<a href="#">Rehabilitation services</a>	Inpatient: \$0 / day; Outpatient: \$0 / visit	Not Covered	Prior authorization required; limited to 30 visits per episode of care
	<a href="#">Habilitation services</a>	\$0 / visit	Not Covered	Prior authorization required; limited to 30 visits per episode of care
	<a href="#">Skilled nursing care</a>	\$0 / visit	Not Covered	Prior authorization required; limited to 60 days per benefit period
	<a href="#">Durable medical equipment</a>	\$0 / visit	Not Covered	Prior authorization required.
	<a href="#">Hospice services</a>	\$0 / visit	Not Covered	Prior authorization required. Limited to 180 days per eligibility period which includes a maximum of 60 days Inpatient Hospice services per eligibility period.

## Excluded Services:

Services Your Plan Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)		
<ul style="list-style-type: none"><li>• Adult Dental</li><li>• Adult Vision</li><li>• Non-Emergency Transportation</li><li>• Acupuncture</li><li>• Cosmetic Surgery</li></ul>	<ul style="list-style-type: none"><li>• Spinal manipulation except for musculoskeletal conditions of the spine</li><li>• Urgent Care Outside of Service Area</li><li>• Hearing Aids</li><li>• Long-Term Care</li></ul>	<ul style="list-style-type: none"><li>• Non-Emergency Care when Traveling Outside the U.S.</li><li>• Abortion for which Federal funding is not available</li><li>• Private-Duty Nursing</li><li>• Routine Foot Care</li><li>• Weight Loss Programs</li></ul>

**YOUR RIGHTS:** Other coverage options may be available to you, too, including buying individual insurance coverage on DC Health Link. For more information, visit [www.dchealthlink.com](http://www.dchealthlink.com) or call **855-532-5465**.

**YOUR GRIEVANCE AND APPEALS RIGHTS:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of care. This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a grievance for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact the agency in the chart below. Additionally, a consumer assistance program can help you file your appeal. Contact the District of Columbia Healthcare Finance Office of the Ombudsman at 441 4th St, NW (9th and 10th Fl.) Washington, DC 20001, **1-877-685-6391**, email [healthcareombudsman@dc.gov](mailto:healthcareombudsman@dc.gov) or <http://ombudsman.dc.gov>.

### Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

AmeriHealth Caritas DC Enrollee Services	1-844-214-2470 (TTY/TTD 711)
Department of Insurance, Securities and Banking	1-877-685-6391 or <a href="http://www.disb.dc.gov">www.disb.dc.gov</a>

**Does this plan provide Minimum Essential Coverage? Yes.**

## **Nondiscrimination Notice**

AmeriHealth Caritas DC complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. AmeriHealth Caritas DC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, call 1-844-214-2470 (TTY/TTD 711).

If you believe that AmeriHealth Caritas DC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail or phone at: AmeriHealth Caritas District of Columbia, Enrollee Services Grievances Department, 200 Stevens Drive, Philadelphia, PA 19113, 202-408- 4720 or 1-800-408-7511 (TTY/TDD 1-800-570-1190).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## Help In Your Language

**ATTENTION:** If you speak English, language assistance services, free of charge, are available to you. Call 1-844-214-2470 (TTY/TTD 711).

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de AmeriHealth Caritas DC, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-844-214-2470 (TTY: 711).

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如果您，或您正在幫助的人，有關於AmeriHealth Caritas DC方面的問題，您有權利免費以您的母語得到幫助和訊息。想要跟一位翻譯員通話，請致電 1-844-214-2470 (TTY: 711)。

Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de AmeriHealth Caritas DC, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 1-844-214-2470 (TTY: 711).

Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa AmeriHealth Caritas DC, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-844-214-2470 (TTY: 711).

Если у вас или лица, которому вы помогаете, имеются вопросы по поводу AmeriHealth Caritas DC, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 1-844-214-2470 (TTY: 711).

Se você, ou alguém a quem você está ajudando, tem perguntas sobre o AmeriHealth Caritas DC, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para 1-844-214-2470 (TTY: 711).

Se tu o qualcuno che stai aiutando avete domande su AmeriHealth Caritas DC, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare 1-844-214-2470 (TTY: 711).

Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về AmeriHealth Caritas DC, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình hoàn toàn miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-844-214-2470 (TTY: 711).

I bale we, tole mut u ye hola, a gwee mbarga inyu AmeriHealth Caritas DC, U gwee Kunde I kosna mahola ni biniiguene i hop wong nni nsaa wogui wo. I Nyu ipot ni mut a nla koblene we hop, sebel 1-844-214-2470 (TTY: 711).

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Ọ bụrụ gị, ma o bụ onye I na eyere-aka, nwere ajujọ gbasara AmeriHealth Caritas DC, I nwere ohere iwenta nye maka na ọmụma na asụsụ gị na akwu gị ụgwọ. I chọrọ I kwurọ onye-ntapịa okwu, kpọ 1-844-214-2470 (TTY: 711).

Bí iwọ, tàbí ẹnịkẹnì tí o n ranlọwọ, bá ní ibeere nipa AmeriHealth Caritas DC, o ní ẹtọ lati rí iranwọ àti ifitónilétí gbà ní èdè rẹ láisanwó. Látí bá ongbufo kan soro, pè sórí 1-844-214-2470 (TTY: 711).

যাদ আপাদ, অথবা আপাদ অয কাডকক সহায়তা করকো, সম্পককে প্রশ্ন আকে AmeriHealth Caritas DC, আপার আদকার আকে দাবা খরকে আপার দজস্ব ভাষাকত সাহায্য পাবার এবং তথ্য জাবার। অিবাকিকর সাকথ কথা বলার জিয়, কল করি 1-844-214-2470 (TTY: 711).

ご本人様、またはお客様の身の回りの方でも、AmeriHealth Caritas DC についてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳とお話される場合、1-844-214-2470 (TTY: 711)までお電話ください。

만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 AmeriHealth Caritas DC 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-844-214-2470 (TTY: 711) 로 전화하십시오.

หากคุณ หรือคนที่คุณกำลังช่วยเหลือมีคำถามเกี่ยวกับ AmeriHealth Caritas DC คุณมีสิทธิที่จะได้รับความช่วยเหลือและข้อมูลในภาษาของคุณได้โดยไม่มีค่าใช้จ่าย พูดคุยกับล่าม โทร 1-844-214-2470 (TTY: 711).

Falls Sie oder jemand, dem Sie helfen, Fragen zum AmeriHealth Caritas DC haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-844-214-2470 (TTY: 711) an.

إن كان لديك أو لدى شخص تساعد أسئلة بخصوص AmeriHealth Caritas DC . فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون أية تكلفة .  
للتحدث مع مترجم اتصل ب 1-844-214-2470 (TTY: 711) .